

Bassetlaw Health Website

www.bassetlaw-health.co.uk

Your one stop shop for support, information, advice on health and well-being related matters and services in Bassetlaw and beyond.



The website provides:

- A comprehensive directory of health and well-being services in the local community for both patients and professionals
- Easy access to local voluntary sector information including contact details for organisations
- Information about the latest NHS health campaigns

Many people will benefit from non-medical services outside of the NHS, and the Bassetlaw Health Website aims to raise awareness of the community services available in YOUR area.



An empowered and enabled community

The Community Advisor



**IMPROVING THE HEALTH AND WELLBEING
OF BASSETLAW RESIDENTS THROUGH
SUPPORTED ACCESS AND NAVIGATION
INTO LOCAL SERVICES AND SUPPORT**

The Community Advisor is a specialist with a wealth of knowledge and experience about services across Bassetlaw. The Community Advisor helps individuals to identify non-medical support services from voluntary organisations and community groups.

Anyone over the age of 16 who is registered with a Bassetlaw GP can access this service.

You can ask at your GP Reception when the Community Advisor will be visiting your local surgery or contact us directly using one of the contacts on the back page of this leaflet.

The Community Advisor will discuss with the individual how one of the many voluntary or community services may help them improve their health and wellbeing alongside any existing medical treatment.

The Community Advisor can help you to:

- Identify groups which may offer additional support to help you understand and manage your medical condition
- Access community social groups by giving you a named contact and specific group information
- Access benefits, debt and welfare advice
- Address loneliness and isolation issues by encouraging participation with local activity groups
- Access information and advice on a wide range of services for the whole family

Community Advisor will be able to identify suitable support options and they will afford the time to find contact details of the leaders of groups and services to make the access as smooth as possible.

There are several ways to make contact with the Community Advisor.

You can ring the Community Advisor direct for telephone advice.

The Community Advisors are available Monday to Friday on

01909 476118 Ext 24 or Ext 25

You may also email the Community Advisors at any time on:

Allison Palmer **partnershipofficer@bcvs.org.uk**

Becky Law **communityadvisor@bcvs.org.uk**

The response time for this service is within 5 working days.

www.bcvs.org.uk

BCVS at The Old Abbey School, Priorswell Road,

Worksop, Notts S80 2BU

Community Advisor is part of Bassetlaw Social Prescribing Services.

Helping you to access services in your community.