



## **PATIENT PARTICIPATION GROUP**

Next Meeting: Friday 22<sup>nd</sup> November 2019

15.00hrs

Venue: Riverside Misterton

### **AGENDA**

1. Review and approval of the minutes of the last meeting
2. Employee of the month
3. Update on changes to the ordering of prescriptions
4. PPG chairs meeting update
  - Third Party Prescription Ordering
  - Digital Technology systems update
5. Change of Misterton PPG name
6. PPG dedicated e mail address
7. PPG updates and sharing with the wider community
8. National Association of Patient Participation ( NAPP ) membership and future potential PPG work streams
9. Update on draft Patient feedback questionnaire post practice merger
10. Riverside health - patient experiences
11. AOB

**Next Meeting:**

**Date:**

**Time:**

**Venue:**