

IMPORTANT UPDATE

for our housebound patients

For
August
2026

NHS



We're reviewing our housebound patient list

We want to ensure you receive the most appropriate care and support for your needs, in line with NHS best practice.



RIVERSIDE

What will happen?

1



We will review your records

We will look at the information we currently hold about your health and mobility.

2



We may contact you

If we need more information, a member of our team may contact you to discuss your circumstances.

3



We will confirm your status

We will assess whether housebound status remains appropriate based on current NHS guidance.

4



We will let you know the outcome

Once the review is complete, we will let you know the outcome and what this means for your care.



You may be considered housebound if:

- ✓ You are unable to attend the GP surgery or a community clinic.
- ✓ Leaving home would have a significant impact on your health.
- ✓ Leaving home would place you at unacceptable risk.
- ✓ You have severe mobility problems, frailty, or a condition that makes travel unsafe.
- ✓ You have a significant physical or mental health condition that prevents you from leaving home.



You would not usually be considered housebound if you can:

- ✗ Attend hospital and other medical appointments.
- ✗ Go shopping.
- ✗ Visit the hairdresser or barber.
- ✗ Attend social activities or clubs.
- ✗ Visit the dentist.
- ✗ Attend family outings or similar activities.



Please note: A lack of transport, not having someone to accompany you, personal preference, or inconvenience alone do not usually mean someone is housebound.



Temporarily housebound?

If you become temporarily unable to leave your home because of illness, injury, surgery, or a fall, please let us know. We can review your circumstances and discuss the support available to you during this period.



Our commitment to you

Thank you for helping us keep our records up to date so we can continue to provide the best possible care for all our patients.

This review is about making sure every patient receives the right care, at the right time, in the right place.

Thank you for
your support



If you have any questions, please contact the surgery.

We are here to help.